GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:4496
ANSWERED ON:24.04.2008
LAXITY IN THE SUPERVISION OF THE DELHI AIRPORT
Karunakaran Shri P.;Vallabbhaneni Shri Balashowry

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether there is laxity in supervision in the Delhi Airport;

(b) if so, the details and the reasons therefor;

(c) whether more counters and entry gates are proposed to be opened at Delhi airport to ease the congestion; and

(d) if so, the steps proposed to be taken to ensure the condition of the airport is in order?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) No, Sir.

(b) Does not arise.

(c) Yes, Sir.

(d) Following steps have been taken to facilitate passengers and ease the congestion at the Delhi airport:-

(i) Space for passenger movement and smooth operation has been increased by relocating Airline offices outside the International Terminal building;

(ii) Modernisation activities have been rescheduled and are being implemented in a phased manner to minimise inconvenience to passengers;

(iii) New flight information display boards have been installed to facilitate the passengers.

(iv) An agency has been deployed at the international terminal to guide the passengers to respective check-in counters,

(v) Security check gates have been increased from 8 to 14. The immigration counters on the departure side are being increased from 28 to 44 and further to 52. On arrival side, the immigration counters are being increased from 28 to 48.

(vi) Hand-baggage x-ray machines at international terminal have been increased from 8 to 12 which would further go upto 16 by June 2008. The check-in counters would increase from 78 to 100 by June 2008.